

[VTC] Important Security Enhancement Notice 重要安全升級通知

Dear VTC Alumni,

To enhance information and cyber security, VTC has upgraded its security settings to enhance its cyber resilience capabilities. We recommend that you take the following measures:

1. **Verification Code Requirement:** When logging into the VTC Alumni Portal <https://alumni.vtc.edu.hk/>, you will need to enter a verification code. This code will be sent to your personal email address. Please click [here](#) to review the Account Activation Guide (page 8) on how to carry out this process.
2. **Enable Two-Factor Authentication (2FA):** 2FA adds an extra layer of security to your account, reducing the risk of unauthorised access. Please click [here](#) to review the registration guide on how to set up your 2FA mobile app registration on iOS and Android.
3. **Exercise Caution against Suspicious Emails:** Hackers often use phishing emails to intrude into accounts. Please refrain from clicking on links or attachments in unknown or suspicious emails.
4. **Install Antivirus Software:** Regularly scan your system to detect and remove any potential malware.
5. **Keep Software Updated:** Updates often include crucial security patches that protect against vulnerabilities.

Information security management is an ongoing process, and we appreciate your cooperation and attention. For technical-related issues, please contact the ITO Helpdesk at ito-helpdesk@vtc.edu.hk. For alumni affairs queries, please contact alumni@vtc.edu.hk.

Best regards,
Information Technology Office
Vocational Training Council

親愛的 VTC 校友：

為加強資訊及網絡安全，VTC 已升級安全設定，提高對網絡風險的應對能力，並建議您採取以下措施：

1. **驗證碼要求**：當您登入 VTC 校友網頁 <https://alumni.vtc.edu.hk/> 時，需輸入驗證碼。驗證碼將發送至您的個人電子郵件地址。請[按此](#)參考啟動帳戶指引（第 8 頁），了解如何執行此操作。
2. **啟用雙重認證 (2FA)**：雙重認證為您的帳戶增加了額外的安全保障，降低未經授權的存取風險。請[按此](#)參考註冊指南，了解如何在 iOS 和 Android 上設置您的 2FA 手機應用程式。
3. **對可疑電郵保持警惕**：駭客經常利用釣魚郵件來入侵帳戶，請勿點擊不明或可疑郵件中的鏈接或附件。
4. **安裝防毒軟件**：定期進行掃描，以檢查和刪除任何潛在的惡意軟件。
5. **保持軟件更新**：更新通常包括重要的安全補丁，以防範漏洞。

資訊安全管理是一個持續的過程，感謝大家的承擔和關注。有關技術問題，請聯絡 ITO 支援服務台：ito-helpdesk@vtc.edu.hk。如有校友事務查詢，請聯絡：alumni@vtc.edu.hk。

資訊科技處
職業訓練局